



National Student Clearinghouse[®]

FAQs on NSLDS Error Code 75

What is NSLDS Error Code 75?

NSLDS Error Code 75 is an NSLDS error code that has been expanded to include incomplete bundles caused by active programs sent to the SSCR roster by NSLDS, which are not being reported in the response file.

What does the term “bundle” mean?

A “bundle” is an NSLDS concept that is used to describe a single update for a student at a particular school location. A bundled record has the same exact values for the student’s current Social Security number and OPEID. It consists of one campus level record (001 type—required), zero or more program level records (002 type—generally required), and zero or more email address records (003 type—optional).

For more, see section 6.2.1.2 of the NSLDS Enrollment Reporting Guide at https://ifap.ed.gov/sites/default/files/attachments/2019-12/NewNSLDSenrollmentReportingGuide_0.pdf.

When did NSLDS implement the expanded Error Code 75 logic?

The change was implemented by NSLDS on June 16, 2018. Please see NSLDS Newsletter 60 for the change announcement at:

<https://ifap.ed.gov/nslds-reference-materials/07-10-2018-nslds-newsletters-subject-newsletter-60-nslds-enhancements>.

Why does a student record get flagged with Error Code 75?

NSLDS has expanded the bundle to include programs that NSLDS is requesting on the SSCR roster that, the school may not have reported to the Clearinghouse. This was previously not the case. What this means is that the student bundle we receive from NSLDS on the SSCR roster will potentially include programs that we don’t have information on for that student at that school. Because we do not have the data, we cannot respond with any information on that program for that student. When NSLDS does not receive a response—either an active or inactive status for that given program—they will flag the record with Error Code 75.

What is the solution the Clearinghouse implemented to address NSLDS Error Code 75?

The Clearinghouse solution looks across all branches within the school system to find the requested program. If the program is found as reported by the school, then Clearinghouse will respond with the reported enrollment status for the SSCR reporting branch. Only if no data for the student record (Campus/Program level) is found will the Clearinghouse respond with a Record Not Found (Z) status.

The Clearinghouse will ensure that the school hasn't reported enrollment records for a student before sending out a Record Not Found (Z) status, so NSLDS has the correct enrollment status for the record.

Error Code 75 Details

What do I do when I see Error Code 75?

With the solution we implemented, we believe there will be very few Error Code 75s flagged, if any, since all program-level data reported by the school system is examined to find the record that should be reported. If an error gets flagged, please contact our Data Excellence & Operations Department at schoolops@studentclearinghouse.org for advisement before taking any action.

What are some major things we should consider so no Error Code 75s are flagged for student records?

- Ensure all students are accounted for between terms as well as within the same term
- Ensure all programs for a student record are accounted for between terms as well as within the same term
- Ensure all changes in campus and program-level statuses are reported to the Clearinghouse.
- Ensure separation statuses on programs are correctly submitted to the Clearinghouse
- Keep in mind the program matching is based on five unique identifiers defined by NSLDS:
 1. Program CIP
 2. Program Credential Level
 3. Program Published Length
 4. Program Published Length Measurement
 5. Program Weeks in Title IV Academic Year

Any change to one of the above identifiers will be considered a new program, per NSLDS's compliance rule. For more, please read our five-point matching blog post at <https://studentclearinghouse.org/compliancecentral/enrollment-reportings-five-point-match-enhancement-coming/>.

How does NSLDS/Clearinghouse determine a new program?

A program, like those mentioned above, is identified based on five identifiers.

1. Program CIP
2. Program Credential Level
3. Program Published Length
4. Program Published Length Measurement
5. Program Weeks in Title IV Academic Year

What does the Clearinghouse report to NSLDS when the same student record is found in different branches of the school system?

Per guidance on compliance policy from NSLDS, when multiple records are found for the same student in different branches, the Clearinghouse will pick a primary reporting branch. The primary reporting branch is the branch from which the student's campus-level data is being reported.

What does the Clearinghouse report to NSLDS when the same student program record is found in different branches of the school system?

Per guidance on compliance policy from NSLDS, the Clearinghouse will look at all branches within the school system to find the program and report it from primary branch first, before looking at other branches within the school system.

What are the implications of changing program length in an enrollment file?

Per NSLDS policy, any change to the program identifiers previously mentioned would be considered a new program. All programs need to be reported to NSLDS to avoid getting Error Code 75. Before making program length changes, please contact our Data Excellence & Operations Department schoolops@studentclearinghouse.org.

Why do you need to ensure that student records are correctly reported under one primary branch?

Per guidance on compliance policy from NSLDS, reporting out of the primary (roster-requesting branch) must always take precedence over other branches within the school system.

How should Pell Grant recipients' enrollment be handled under non-00 branch?

If Pell grant recipients at your school are disbursed only under the 00 branch, but the student is attending 01 branch, you should use the "MoveTo" field to move the student from the 01 to the 00 branch, so the student will appear on the 00 roster in the future.

If you have any questions, please contact our Data Excellence & Operations Department at schoolops@studentclearinghouse.org.

How do we ensure that a program's separated statuses are correctly reported?

Separated statuses should be reported immediately after your schools becomes aware of the change, so timely reporting to NSLDS can be done by the Clearinghouse on your behalf.